



## **Child –Safety Child-friendly Policy**

This is Tikipunga Football Club's "Child-safe Child-friendly Policy"

We want children and young people who participate in football to have a safe and happy experience. We support and respect our children, young people, coaches, managers, parents and supporters.

Our policy guides our volunteers on how to behave with children in our club. The policy focuses on how we can promote children's participation in our organisation and make it safer for them.

We support the active participation of kids in our organisation. We listen to kids' views, respect what they say and involve them when we make decisions, especially about matters that will directly affect them

### **Players, Coaches, Managers, Parents and Supporters**

1. We promote respect, fairness and consideration for all children, young people, coaches, managers, parents and supporters.
2. All person involved with the club will have access to the Child-safe Child-friendly Policy and Dealing with Complaints process.
3. Good Practice for coaches / managers
  - a. Always work in an open environment avoiding private or unobserved situations and encourage open communication.
  - b. Treat all players with respect and dignity.
  - c. Always put the welfare of the children first
  - d. Maintain a safe and appropriate distance with children
  - e. Build balanced relationships based on trust.
  - f. Make sport fun and enjoyable and promote fair play.
  - g. Involve parents wherever possible.
  - h. Give enthusiastic and constructive feedback.
  - i. Keep a written record of serious injury that occurs, along with the details of any treatment given.
4. Good practice when travelling with teams
  - a. As above for coaches / managers
  - b. Ensure that at events, adults (other than the children's parents) do not enter children's rooms or invite children into their rooms
  - c. Ensure there is adequate supervision (on and off the playing fields). One adult per four children is recommended.



### **Dealing with Complaints**

Occasionally matters arise in football that give rise to complaints. Tikipunga Football club has a procedure for dealing with complaints. A copy can be made available on request.

The first point of contact for any complaints is the coach and/or manager of your team.

The next point of contact if not appropriate to involve the coach is your age co-ordinator (eg junior co-ordinator). Your complaint will be dealt with in conjunction with the club President or other executive member.

### **Review**

The policy and guidelines will be reviewed every two years and incorporate comments and suggestions from children and young people, parents, staff, volunteers and students